# VISION





AFA Virtual Conference Program

14-15 Oct Program available now On-Demand

2020





### LIVE Program for Wed 14 October - NOW AVAILABLE ON PLAYBACK

9:00am



MC Welcome

Live

Nigel Collin, Master of Ceremonies



9:10am



**AFA CEO Address** 

Live

Phil Kewin, CEO, AFA



9:30am



**Assistant Minister Address** 

Live Q & A





10:10am

**Break** 

10:25am



**Regulators Panel** 

Live Panel Q&A

Aleks Vickovich, Wealth Editor, Australian Financial Review





**Natalie Cameron**, Lead Ombudsman - Investments & Advice, Australian Financial Complaints Authority





**Stephen Glenfield,** Chief Executive Officer, Financial Adviser Standards and Ethics Authority Limited (FASEA)





Kate Metz, Senior Executive Leader, Financial Advisers, ASIC







11:30am



**Policy Outlook** 

Live

Phil Anderson, General Manager Policy and Professionalism, AFA



12:00pm



**Interactive Audience Session** 

Live

Nigel Collin, Master of Ceremonies



12:00pm

**Choose UR Own** 

Virtual Exhibition & Lunch







### LIVE Program for Wed 14 October - NOW AVAILABLE ON PLAYBACK

12:35pm



**Economics Panel** 

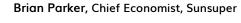
Live Q & A



Bob Cunneen, Senior Economist and Portfolio Specialist, MLC













1:40pm



Goals-Based Risk: A Better Approach to Managing Client Risk Preferences

Live from the USA

Ryan Murphy, Head of Decision Sciences, Morningstar Investment Management



2:30pm

Break



**CEO Insurers Panel** 









Justin Delaney, CEO, Life & Investments, Zurich Australia

Damien Mu, CEO & Managing Director, AIA Australia and New Zealand





Sean McCormack, Chief Life Insurance Officer, MLC Life





Brett Clark, Group CEO & Managing Director, TAL



3:55pm







Natalie Cook OAM OLY, Executive Director | Elite Success and Partnerships at Queensland Academy of Sport



4:55pm



MC Wrap Up Day 1

Live

Nigel Collin, Master of Ceremonies



5:00pm

**AFA Virtual Welcome Reception** 

Social Event







### LIVE Program for Thur 15 October - NOW AVAILABLE ON PLAYBACK

8:45am



MC Welcome

Live

Nigel Collin, Master of Ceremonies



9:00am



**Shadow Assistant Ministers Address** 

Live

**Stephen Jones MP**, Shadow Assistant Treasurer and Shadow Minister for Financial Services, Parliament of Australia



9:40am



Technology trends impacting advice firms in 2020 and beyond

Live Q & A

Peter Worn, Head of Strategic Relationships, Enzumo Facilitator





Peter McCarthy, Founder & Director, MyProsperity

Myprosperity



Michael Rouse, Founder & Executive Chairman, Creativemass





Charles Blake, Financial Services Specialist, Avanser





Johann Koch, Business Development Director, Intelliflo



10:45am

**Break** 

11:00am



**Interactive Audience Session** 

Live

Nigel Collin, Master of Ceremonies

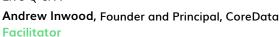


11:05am



**Licensee Panel** 

Live Q & A





Darren Whereat, Chief Advice Officer, IOOF





Kate Anderson, Group Executive Advice Services and Solutions, Centrepoint Alliance





Allison Dummett, CEO, Matrix Planning Solutions







### **LIVE Program for Thur 15 October - NOW AVAILABLE ON PLAYBACK**

11:05am



Inspire Masterclass (Optional Event)

Persuasion: the science, tools and techniques to engage with your clients

Emily Kucukalic, Founder & Managing Director, Brand New You Group

Partnered by Trilogy



12:05pm



High Performance, Resilience and Leadership through Adversity Live

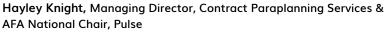


Darren Burgess, High Performance Manager at Melbourne Football Club Partnered by Zurich

12:50pm



Pulse Paraplanner Masterclass (Optional Event)
The Professional Paraplanner: building the vision, the brand and the pathways







Kat Mock, Director & Head Paraplanner, Unity Paraplanning - UK based



Anne-Marie Esler, Managing Director, Padua Financial Group





Kate Fellows, Founding Director, The Professional Paraplanner Facilitator





Johann Koch, Business Development Director, Intelliflo - UK based





Genxt Masterclass (Optional Event)

Best practice Professional Year management for licensees and advisers

Charlie Green, AFA Genxt National Chair

Facilitator





Greg Cook, CEO Eureka Whittaker Macnaught





Harry Baker, Advice Associate, Eureka Whittaker Macnaught





Simone Munro, Head of Professional Development, Fortnum Private Wealth





Alisdair Barr, Founder and CEO, Striver





Phil Anderson, AFA General Manager Policy & Professionalism







### **LIVE Program for Thur 15 October - NOW AVAILABLE ON PLAYBACK**

1:50pm



**AFA Foundation** 

Live

Olivia Sarah-Le Lacheur, AFA Foundation Chair



2:05pm



Industry 5.0 The future for financial advice

Live

Dr Catherine Ball Partnered by AIA



2:55pm



**AFA President Address** 

Live

Marc Bineham, National President, AFA



3:15pm



A Q&A with Cathy Freeman OAM

This was a LIVE broadcast only and is not available as part of the Playback Program

Cathy Freeman OAM Partnered by TAL



4:15pm



**Highlights & Reflections** 

Live

Nigel Collin, Master of Ceremonies







### **On-Demand Sessions**





#### The Importance of Prevention in Unprecedented Times

Explore the lesser known impacts of the pandemic of Australia's population, the role of disease prevention and health promotion and understanding wellbeing for yourself and your clients.

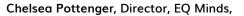


Caryn Kave, Wellbeing Strategy Lead, AIA



#### Performance in a World of Distractions

Positive mindset shifts to respond to set-backs and building engagement with clients remotely.



Partnered by AMP Wealth





#### The Art and Science of Insurance Pricing

The ins & outs of portfolio pricing & coaching your clients so they remain protected at the right price & value.

Peter Baker, Actuary, AMP Life





#### Best Interest Duties, Goals Based Advice, Scoping & Scaling Advice

Best interest duties, goals-based advice, scoping & scaling of advice are all difficult concepts to apply in practice. We'll show you how to integrate all 3 through technology.

Hans Egger, Managing Director, Astute Wheel









#### **Boosting productivity with smart technology**

Explore how you can take control of your personal and business operations to achieve exponentially greater productivity.

Charles Blake, Financial Services Specialist, Avanser





#### Life less ordinary

This session examines the advice opportunities emanating from the wealth protection needs of the Australian HNW community.

Steve Craig, Head of Adviser Distribution, BT Life Insurance







#### Increasing your value proposition to clients

Examining advice opportunities outside of super and strategies for intergenerational wealth transfer.

Allison Macfarlane, Distribution Manager NSW, Centuria

Centuria





### **On-Demand Sessions**





Modern Advice: What's the Difference between Change and Reinvention

Modern advice - the difference between change and reinvention.

Chris Shannon, Head of Retail Sales, Colonial First State



Dean Gilkison, Financial Adviser, Gilkison Group

Gilkison

Andrew Inwood, Founder and Principal, CoreData





Understanding the FASEA Code of Ethics: Deep Dive into Standard 12

Upholding the ethical standards of the profession & obligations in supervising a provisional adviser.

Troy Smith, Senior Technical & Regulatory Change Manager, IOOF







Psychological consequences of the pandemic for consumer behaviour & consequences for investment decisions.

Rosie Malcolm, Head of Franchises & Portfolio Manager, Magellan Financial Group





Ryan Joyce, Portfolio Manager - Co-head of TCM, Magellan Financial Group

Frank Casarotti, General Manager - Distribution, Magellan Financial Group





#### A Nerd's Eye View of Income Protection

Proposed APRA changes to income protection & the advantages & disadvantages of income protection cover in & out of super.

Dr Jeffrey Scott, Head of Advice Strategy, MetLife

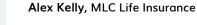




#### Ask The Experts: Exploring Emerging Medical Trends in 2020

Medical trends/strategies you can use navigating medical headwinds, protecting the wellbeing of yourself, clients & employees.





Benson Riddle, Best Doctors, Chief Medical Officer, Teladoc Health & Co-Founder,





Director, Chief Medical Officer Alixir



Dawn Cohen, Clinical Psychologist, MLC Life Insurance

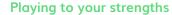




### **On-Demand Sessions**







The role of managed accounts in actively managing client exposure in volatile markets and how to free up your time to focus on your clients.

Al Clark, Head of Investments, MLC Asset Management

John Woods, Portfolio Manager, MLC Asset Management





Jason Komadina, Director, Managed Accounts, MLC Asset Management

Mandy Mannix, General Manager, Distribution, MLC Asset Management



#### Price is What You Pay, Value is What You Get

Exploring why we place such importance on value & valuations & approaches that can benefit you & your clients.



Jody Fitzgerald, Head of Institutional Portfolio Management & Solutions, Morningstar



#### The great consumer shift: how Covid-19 has changed customer expectations forever

Demand for digital services was already on the rise, with the shock of Covid-19 consumers have flocked to online. As a result, client expectations will never be the same.

Andrew Braun, General Manager Marketing, Netwealth Investments





#### Ethical investing: thinking beyond GenY

This on-demand session provides an overview of ethical investing and Sunsuper's Socially Conscious Balanced Option.

Natasha Traugott, Portfolio Analyst, Sunsuper





#### Compare The Pair: It's in our best interests

FASEA Code of Ethics goes beyond Corporations Law obligations. Practical tips to improve client experience & comply with best interest duty.

David Glen, National Technical Manager, TAL





Scott Hoger, Technical Business Development Manager, TAL



#### Estate Planning in an Ever-changing Digital Environment

The estate planning basics to provide a timely, cost effective & user friendly digital solution for your clients.

Aruna Wickremasingha, Co-Founder, Your Wills







### **On-Demand Sessions**







In this Q&A with financial advisers, you'll understand mortgage trusts, what they offer for advisers and clients and a current property update.

Nicole Ott, National Adviser Services Manager, Trilogy

TRILOGY



Clint Arentz, Head of Lending & Property Developments, Trilogy

Walter Raspopin, Business Development Manager, Trilogy



#### The Client Connection: Lessons in Leisure

Shifting trends in advice, in how leisure activities & non-financial needs alter the way in which advisers engage with clients.

Adam Crabbe, Risk Strategy Specialist, Zurich







#### What retirement is about

There are 31 areas which people need to consider both before they retire in after they have been retired and it's not all about money.

Peter Graham, Retirement Coach, Redefining Retirement





## Outsourcing Solutions including Paraplanning, Administration, SOA Support & Building Support Teams

We explore outsourcing solutions for Advisers and Licensees in a case study of a lived experience; the reason for outsourcing; what to look for a good outsource partner; security protocols; what were the outcomes and what contributed to them.

Allison Hays, Managing Director, Paperwork Magic

Karen Raine, Consultant, Paperwork Magic





#### Navigating changing markets: opportunities across the credit spectrum

Understand what an investment in credit looks like, what it looks like in an investment portfolio and why we think opportunities exist for the cautious investor.

Manusha Samaraweera, Vice President, Fixed Income Strategist, PIMCO





#### **Understanding Retirement Villages**

With an ageing population more people are over 65 than ever before. Where will they all live? Will they stay in their own home, downsize to something smaller or move into a retirement village?

Rachel Lane, Principal - Aged Care Gurus









Danielle Lim, Principal - DSL Law

Marilyn Graham, Group Sales Manager, AVEO Group





### **On-Demand Sessions**





#### Cracking the Code to Pricing Advice

Identifying the key factors that make pricing advice difficult and introduction to a flexible but solid framework to price advice.

Jason Poole, Managing Director, GPA Matrix / Client First Advisors





How to price your advice to satisfy Fasea Standard 7 and build a sustainable business.

Practical insights and strategies for financial advisers to face today's pricing challenges.

Sue Viskovic, Founder & Managing Director, Elixir Consulting





TPB A to Z: all you need to know to meet your Tax Practitioner Board requirements

An in-depth session on TPB responsibilities for financial advisers and recent COVID-19 relief.

Phil Anderson, General Manager - Policy & Professionalism, AFA













Best You: Anxiety and getting ready to return to the workplace Impacts of COVID-19 on mental health and transitioning back to the workplace Stella Savvides, Head of Clinical Quality & Innovation, Benestar

Beulah Joseph, Service Delivery Manager Onsite Services, Benestar





